

Lawrence General Hospital Financial Assistance Summary – Plain Language

Lawrence General Hospital (LGH) provides financial assistance to patients who cannot afford to pay their medical bills. You can apply for assistance for emergency care or medically necessary care. Financial Assistance does not cover cosmetic or elective care.

You may need to apply to available financial assistance programs before being awarded financial assistance by LGH. Programs you may apply include, but not be limited to, Massachusetts Health Connector, Massachusetts Health Safety Net or other programs available on a State or Federal basis. If you cannot get coverage through a program, you may apply for financial assistance with LGH. You will be notified in writing by LGH if you are not approved for financial assistance. In the case where you are not approved by LGH, your account balance will follow LGH's self-pay policies.

You may obtain an application, the complete financial assistance policy, and the list of providers covered by LGH's financial assistance policy in the following ways:

- Lawrence General Hospital, Admitting Office 1st floor, Lawrence, MA 01841
- By mail by calling, 978-683-4000 ext. 2833 or 2069
- By sending a request by mail to LGH Patient Financial Services, 1 Canal Street, Suite 101, Lawrence MA 01841
- Online at www.lawrencegeneral.org

To apply, you will need to provide documentation with your application, including the following:

- Proof of income for patient, spouse or any other household family member (if applicable), pay stubs, W-2s
- 2 most recent bank statements
- Proof of unemployment insurance, social security benefits, disability benefits, pension benefits or worker's compensation benefits.
- Copy of Food Stamp allocation, if applicable
- Copy of child support documents
- Copy of most recent federal tax return (1040, 1040a or 1049ez) filed with the IRS
- Proof of denials from Mass Health Connector or Health Safety Net or any other program applied to for assistance
- Provide details on how patient is paying bills with limited or no income

If you need help with your financial assistance application, call LGH's financial counselors at 978-683-4000 ext. 2833 or 2069.

If you are approved for assistance, you will not be charged an amount more than an insured patient. LGH will reduce your bill if you qualify for assistance. LGH will review this discount rate annually.