

Returning Volunteer Application

Office Use Only
Application Received _____

Brenda LeBlanc, Volunteer Coordinator 978-683-4000 x2645

Brenda.leblanc@lawrencegeneral.org

Welcome! Returning Volunteers,

Before returning, please ensure you have a recent TB test and flu vaccine. The volunteer office maintains these records and we can check for you.

PERSONAL INFORMATION	١				
	Last Name				
Street Address	s				
Apartment # City		Sta	ateZip	Code	
Home Phone	Cell Phone		Work phon	e	
Email Address					
EMERGENCY CONTACT					
Name	Rel	ationship to you			
Phone	(Th	is is a:Home _	Cell	Work number	
WORK OR SCHOOL INFO	RMATION				
□High School □ College:	Freshman	Sophomore	Junior	Senior	
Please list current school					
☐ Retired ☐ Working, wh	nere?				
Volunteer Information Center. you an easy way to keep-in-too Lawrence General Hospital we your volunteer service, receive	uch with the volunteer bsite and connect witl	r program. You will now h the volunteer progran	have the option on the ck y	to log on the your schedule, post	
View Current Volunteer opening Opportunities – Select the top	_		g and search for '	Volunteer	
1	2		3		
AVAILABLE START DATE:					
PREFERRED TIMES: []morning volunteer past 7pm)	s 8 or 9am-1pm []Aft	ternoons 1-3pm []Eve	nings 3-7pm (und	ler 18, you cannot	
PREFERRED DAYS: []Sundays	[]Mondays []Tuesda	ys []Wednesdays []Th	ursdays []Friday	s []Saturdays	
MAIL / EMAIL / OR DELIVE	R APPLICATION:	Lawrence Genera Volunteer Service	•		

1 General Street, Lawrence, MA 01841 brenda.leblanc@lawrencegeneral.org



Name:	Date of Birth:		
Directions: Please take this form to your health care mmunization records are not available may be costly, getting your records from your private physician, scho	and you are responsible for payment. Please be diligent in		
here are minimal infection control standards that need his form. Please complete the form below with	ridual to qualify to volunteer at Lawrence General Hospital, do to be met. A list of the standards is on the back of special consideration to the following: If there is no administer MMR or draw titer(s). For questions on form		
Signature of Health Care Provider:	Date:		
A copy of your immunization records or your school health r			
Measles, Mumps, Rubella:			
For volunteers working in □Emergency, □Pediatrics, or □Maternal Child Health as □greeters or escorts	MMR #1 Date: MMR #2 Date:		
TDAP			
For volunteers working in □Emergency, □Pediatrics, or□ Maternal Child Health as □greeters or escorts.	TDAP Date:		
Chicken Pox/Varicella:	History of Chicken Pox: Yes No		
For volunteers working in □Emergency, □Pediatrics, or □Maternal Child Health as □greeters or escorts.	If No History: Titer: or Vaccination Date: #1 #2		
Hepatitis B Vaccine	Hepatitis B Vaccine Date # 1:		
Required for volunteers with potential exposure to blood borne pathogens. Provided by LGH if necessary.	Hepatitis B Vaccine Date # 2: Hepatitis B Vaccine Date # 3:		
Tuberculosis Testing	Please see next page for options		
Flu Vaccine Mandatory during Flu Season	Flu Vaccine Date: Place:		

☐ **Occupational Health**, 2nd Floor, 25 Marston Street, Suite 204 Lawrence, MA Monday – Friday, 8:30am – 4:00pm



Infection Control Standards for Health Clearance

<u>Tuberculosis Screening and Chest X-Rays</u>. One of the following is required:

- A. Two (2) PPD Skin tests within the past 12 months; or
- B. For individuals known to be PPD test positive, there needs to be a record of a negative chest x-ray report done by your physician.
- C. Receive the TB Quantiferon Gold blood test.
- D. Volunteers returning within a year will complete a TB Risk Assessment.

Measles and Rubella Immunity. The following is required:

- A. Documentation of two MMR vaccines, or
- B. Proof of immunity to measles, mumps and rubella by titer (blood test done by your private Physician. Please note that you will be responsible for payment for this test.)

<u>Hepatitis B Vaccine</u>. For individuals who may be exposed to blood or body fluids during their experience at LGH:

- A. Documentation of the Hepatitis B series, or
- B. Positive antibody test for hepatitis B will be done our Occupational Health Department.
- * LGH will provide this vaccine free of charge to individuals who may be exposed to blood or body fluid during their work.

<u>Chicken Pox</u>: Anyone who does not have a history of chicken pox is **strongly recommended** to get the chicken pox (varicella) vaccine from his/her primary care provider. As an adult, chicken pox can be a very serious illness.

<u>Flu Vaccine</u>: 100% compliance during Flu Season, Usually October – April of every year.

* Please refer to LGH Occupational Health Services Infection Control Policy TB Exposure Control Plan (IPC-00012), 3/2019; Influenza Vaccination Program for Health Care Personnel (IPC-00017), 2/2019, Reference: MDPH Adult Immunizations; recommendations & requirements for 2017



Safety Procedures and Hospital Expectations

Lawrence General Hospital (LGH) wants to create a safe, healthy and efficient environment for everyone including its non-employees. This document is intended to provide you some important information regarding your safety and security at LGH. The hospital expects you to be familiar with this content and abide by it at all times:

- A. You must wear your hospital or temporary identification badge (ID) at all times. ID must be visible and worn above your waist level.
- B. Carrying of firearms or other dangerous weapons on LGH property is prohibited. LGH takes a zero tolerance approach to violence in all forms, including domestic, physical, verbal and psychological violence. Harassment in any form (such as sexual or verbal) is not permitted.
- C. Parking: Certain non-employees <u>may</u> be allowed to park in LGH parking lots. The responsible LGH department manager will give you directions regarding the location of designated parking areas.
- D. Substance Abuse / Tobacco: LGH is a tobacco-free, alcohol-free and drug-free workplace. Consumption of alcohol or drugs on hospital property or working under their influence is prohibited. Smoking is not permitted anywhere inside the building or on hospital property. Violations of the hospital's substance abuse and / or tobacco rules could result in your immediate removal from hospital property.
- E. Infection Control: Always clean hands when entering a patient room, exiting a patient room, and before eating. Use soap and water or hand sanitizer.
 Be aware of biohazards. Biohazards are blood and body fluid contaminated items and sharps in red containers/bags or hazards that are identified by a biohazard sign.

Biohazard sign



If exposed to blood or body fluids by a needle or splash on broken skin, wash the area right away and go to the Emergency Center for a post exposure evaluation.

Do not enter precaution rooms without talking to a nurse first. Precaution rooms have a sign on the door. **Precaution Signs**:









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Safety Procedures and Hospital Expectations

- F. Confidentiality: In the course of performing your assigned tasks, you may have access to patient and organizational information that is of confidential nature. Maintaining confidentiality of a patient's protected health information (PHI) is required under the Health Insurance Portability and Accountability Act (HIPAA). You must follow the HIPAA Minimum Necessary Standard and access only the information (if any) necessary to fulfill your job responsibilities. LGH expects you to honor a patient's right to confidentiality at all times. It is prohibited to disclose any information, verbal, electronic or in paper form concerning a patient to anyone unless it is required to carry out their duties; re-disclosure is only permitted to those authorized to receive it under the HIPAA Regulations & Standards and must be fully documented.
- **G. Patient Rights:** Patients of LGH have rights which will be honored at all times while they are hospitalized. These rights include:
 - 1. A right to privacy during medical treatment.
 - 2. A right to confidentiality in all records concerning medical history and treatment.
 - 3. A right to refuse treatment and to appoint a healthcare proxy to make medical decisions in the event the patient is unable to.
 - 4. A right to prompt response to all reasonable requests.
 - 5. A right to prompt life saving treatment in an emergency.
 - 6. A right to request and receive an itemized explanation of hospital charges.
 - 7. A right to request and receive information on financial assistance and free health care.

However, any or all of these rights may be withheld in the event that in the exercise of these rights, the patient is, or may be a danger to other staff or patients.

- **H. Fire Safety:** Lawrence General Hospital maintains a fire plan for the safety of all patients, staff and visitors. In the event of a fire or suspicion of fire, the fire plan will be activated and "Order Number One" will be announced overhead. Follow the instructions of the hospital's staff if such an event occurs. **To Report a Fire:**
 - 1. Remove any individual in immediate danger
 - 2. Pull the nearest fire alarm (located near exits)
 - 3. Dial 3333 and report the fire (call 911 if at an off-site hospital location)
 - 4. Close doors to confine the fire and smoke

Notify the nearest hospital staff on your unit.

I. Hospital Emergencies: The hospital has developed and maintains an extensive plan for emergencies. Overhead announcement of specific "Codes" is used to alert staff to various emergencies. The use of codes is intended to convey essential information quickly while preventing stress and panic among visitors of the hospital. Listed below are some of the hospital codes and what emergency announcement they communicate:

Code Blue	Cardiac Arrest
Code White	Bomb Threat
Code Black	Emergency Room or Hospital Closed
Code Orange	Chemical, Biological, Radiation or Nuclear Explosion
Code Red	Fire
Code Pink	Infant Abduction
Code Grey	Security Emergency
Code Silver	Active Shooter
Emergency	Hospital's Emergency Mgt. Plan has been Activated

In the event that a code is announced while you are at a hospital site, follow instructions from the hospital staff. In certain situations, evacuation may also become necessary.



Confidentiality Agreement

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It is your responsibility to ensure privacy is not breached:

- Do not leave patient information on **computer** screens and walk away. Always make sure you have removed any identifying patient information.
- Computer *passwords* must not be shared.
- Do not discuss patients in any public area, the hallways, elevators, and cafeteria or outside the hospital. You never know who is listening.
- Make sure to keep your voice down when discussing patient sensitive information at the nursing station and/or in the patient's room.
- Keep patient sensitive information turned face down in the work area.
- **NEVER** dispose of patient information in any trash container or recycling bin.
- Cell phones are **prohibited** in all areas of the hospital. Please store your cell phone in the volunteer locker while volunteering.
- Using cell phone cameras to photograph patients or their patient information is strictly prohibited, as is posting those pictures on social media sites such as Facebook or Twitter.
- You may see family, relatives or friends. You may also be asked by someone to find
 out the status of a patient. However, you must not discuss any patient information
 outside of the hospital. Violations of confidentiality may result in you losing your
 volunteer position and may also result in liability to you personally.

 I read and understand the <u>Safety Procedures and Hospital Expectations for</u> <u>Non-Employees</u> 					
	f confidentiality, I agree to support L f protecting the privacy of our patier				
Volunteer Signature	(Print your name)	Date			
If you are under 18 years of	age, the signature of a parent or gua	ardian is required.			
Signature	(Print your name)				